

ALARM SERVICE REQUEST

Sanctuary Lakes has chosen CLUBLINKS SECURITY to provide 24 hour alarm monitoring services to its residents.

CLUBLINKS SECURITY holds a Victorian Police Security Licence (72731970S) to provide monitoring, servicing & alarm education services for residents. CLUBLINKS SECURITY can arrange for a CLUBLINKS SECURITY Alarm Technician to visit your home and repair any faults your Alarm System may have, including cutovers.

Please complete & return this ALARM SERVICE REQUEST form to CLUBLINKS SECURITY.

Post: C/- PGA National Office, 600 Thompson Road, Sandhurst VIC 3977
Fax: 03 9782 1719

CLUBLINKS SECURITY cannot quote a charge for faulty Alarm System repairs until the work has been completed. This is because the charge is dependent on the extent of the work undertaken by the Alarm Technician.

A standard fee of \$89.50 is charged for the first hour of labour and at a half-hourly rate of \$45.00 thereafter. Any parts required to correct your faulty Alarm System will be added to the charge.

Payment must be made at the time of service by credit card or cheque. Enquiries can be directed to the CLUBLINKS SECURITY Control Room on 1300 880 809.

The Occupant of this home must complete each of the components of this ALARM SERVICE REQUEST form & return it to CLUBLINKS SECURITY. Please print using **BLOCK** letters and ensure that you **SIGN** the second page, as we are unable to arrange a Technician without your authority.

FULL NAME OF OCCUPANT _____

FULL ADDRESS OF OCCUPANT _____

SITE PASSWORD _____

HOME TELEPHONE NUMBER _____

MOBILE TELEPHONE NUMBER _____

MANUFACTURER OF ALARM PANEL _____

EMAIL ADDRESS _____

OWNER TENANT

NOTE: In signing this document, you authorise CLUBLINKS SECURITY to service your Alarm System and agree to pay any additional material costs required to service your Alarm System as quoted by the Alarm Technician at the time of service. In the event that we attend your property to service your Alarm System and find a fault with it, a fee of \$55.00, inclusive of GST, will apply. In this instance, we will provide you with the details of any fault with your Alarm System & a new servicing appointment may be required. It is the responsibility of the owner to rectify any problems identified with their Alarm System.

AUTHORITY FOR REMOTE DIAL-UP AND MONITORING BY ALARM MONITORING PROVIDER

SIGNATURE _____ DATE _____

SERVICE REQUESTED

- ANNUAL ALARM SERVICE \$ 89.50
- ALARM CUTOVER \$ 89.50
- ALARM EDUCATION * \$ 89.50
- ALARM REPAIR \$ 89.50 + PARTS
- PIN CHANGE * \$ 45.00
- INLINE FILTER INSTALLATION \$ 45.00
- BATTERY REPLACEMENT
 - \$ 74.25 SINGLE
 - \$ 112.75 DOUBLE

PAYMENT DETAILS

Amount charged is according to work requested by Occupant

OWNER OCCUPIERS

CREDIT CARD

CARDHOLDER'S NAME _____

CARD NUMBER

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

EXPIRY DATE _____ / _____

CARD TYPE American Express Mastercard Bankcard Visa

SIGNATURE _____ DATE _____

CHEQUE

Please make cheques payable to "CLUBLINKS SECURITY PTY LTD"

DIRECT BANK DEPOSIT

BSB: 083 044 **ACCOUNT NUMBER:** 5962 81287 **ACCOUNT NAME:** CLUBLINKS SECURITY

Please ensure that you include your Street Address in the description when completing the Direct Bank Deposit.

TENANTS

This cost will be billed to the Real Estate Agent listed.
NOTE: We will seek the Agent's approval before carrying out any services.

REAL ESTATE AGENT _____

ESTATE AGENT CONTACT PERSON _____

ESTATE AGENT TELEPHONE NUMBER _____

AUTHORITY FOR CLUBLINKS SECURITY TO ARRANGE AN ALARM SERVICE

SIGNATURE _____ DATE _____

* The cost of PIN Changes & Alarm Education will be incurred by the Tenant, not the Real Estate Agency